

# City of Ontario Enterprise Systems

<b>Product</b>	<b>Vendor</b>	<b>Purpose</b>	<b>Data Category</b>	<b>Custodian</b>	<b>Collection frequency</b>	<b>Update frequency</b>
Applicant Tracking	Neogov	Online Applicant System	Human Resources	Human Resources	Daily	Daily
App-Order	App-Order.com	Citizen Request Management System	Other	Community & Public Services	Daily	Daily
ArcGIS / ArcSDE	Esri	Geographic Information System (GIS)	Geographic Information Systems	Information Technology	As Needed	As Needed
Asset Tracker	ICS Software	City-wide Asset Management System	Other	Information Technology / Fire / Police	Daily	Daily
CityView	Municipal Software	Code Enforcement System	Code Enforcement	Code Enforcement	Daily	Daily
Cityworks	Azteca Systems	Maintenance management for City assets	Other	Municipal Utilities Company	Daily	Daily
Customer Information System (CIS)	Oracle	Customer Information System for Water Utility and Trash	Customer Information System	Revenue	Daily	Daily
Drupal	Fruition	Content Management System for Internet & Intranet	Web Site	Information Technology	Daily	Daily
Exchange	Microsoft	Email System	Email System	Information Technology	Daily	Daily

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Fiber Management System	Geographic Technology Group	Fiber Map and Management System	Geographic Information Systems	Information Technology	Daily	Daily
Footprints	BMC	Helpdesk Ticketing System	Other	Information Technology	Daily	Daily
Image Trend Rescue Bridge	Image Trend	Fire Records Management Systems	Other	Fire Department	Daily	Daily
IVR / IWR	City of Ontario	Integrate Voice and Web Response System for Water Billing	Utility Billing	Information Technology	Daily	Daily
Land Management	Accela	Planning, Permitting & Inspections	Permit System	Building / Planning / Engineering / Information Technology	Daily	Daily
Laserfiche	Laserfiche	Document Management System	Document Management	City Clerk	Daily	Daily
Library PC Reservation & Patron Copy Print Solution	Pharos	Public Computer Reservation & Patron Copy / Print Solution	Other	Library / Information Technology	Daily	Daily
ONTPAY	City of Ontario	Payment Processing System	Utility Billing	Information Technology	Daily	Daily
Peoplesoft	Oracle	Human Resources System / Payroll	Human Resources	Human Resources	Daily	Daily
Peoplesoft	Oracle	Financial System	Financial System	Finance Department	Daily	Daily

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Permits Plus	Accela	Business License System	Business License	Business License	Daily	Daily
PlanetBids	PlanetBids, Inc	Online Bid Distribution Software	Other	Purchasing	Daily	Daily
Polaris ILS	Innovative Interfaces Inc.	Library Catalog System	Other	Library / Information Technology	Daily	Daily
Recreation Management System	REC1	Recreation Software	Recreation Software	Parks & Recreation	Daily	Daily
Sharepoint	Microsoft	Agenda Management, City-wide internal document sharing.	Document Management	City Wide	Daily	Daily
Simpania	CommVault	Backup and Recovery Solution	Other	Information Technology	Daily	Daily
Telestaff	Kronos	Workforce Management	Other	Fire Department, Human Resources	Daily	Daily
Wordpress	Fruition	Content Management System for smaller city websites	Web Site	Information Technology	Daily	Daily
Workforce Central	Kronos	Workforce Management & Time Keeping System	Other	Human Resources / Information Technology	Daily	Daily