Water Supply & Reu	se	
Reporting Unit: City of Ontario		Year: 2008
Water Supply Source In	formation	
Supply Source Name	Quantity (AF) Supplied	Supply Type
Well 16	794.25	Groundwater
Well 17	1213.21	Groundwater
Well 20	203.48	Groundwater
Well 24	590.83	Groundwater
Well 25	604.23	Groundwater
Well 26	159.52	Groundwater
Well 27	275.15	Groundwater
Well 29	1440.72	Groundwater
Well 30	1187.21	Groundwater
Well 31	3050.85	Groundwater
Well 34	2052.27	Groundwater
Well 35	3083.37	Groundwater
Well 36	894.4	Groundwater
Well 37	3086.52	Groundwater
Well 38	2123.55	Groundwater
Well 39	201.84	Groundwater
Well 40	2852.74	Groundwater
Well 41	1911.82	Groundwater
Well 49	1338.18	Groundwater
JCSD	7498.13	Imported
WFA	8740.4	Imported

Water Supply & Reuse

Total AF: 43302.67

Reported as of 6/26/09

Accounts & Water Us Reporting Unit Name: City of Ontario	se	Submit CUW 02/24/	/CC	Year: 2008
What is the repo	rting year?	Calendar	Month Ending	December
A. Service Area Populat	ion Inform	ation:		
1. Total service area popula	ation	173690		
B. Number of Accounts and Water Deliveries (AF)				
Туре	Met	ered	Unm	etered
	No. of Accounts	Water Deliveries (AF)	No. of Accounts	Water Deliveries (AF)
1. Single-Family	29224	15652.12	0	0
2. Multi-Family	2053	5713.43	0	0
3. Commercial	3256	8403.46	0	0

36698	41857.24	0	1424.287
NA	0	NA	1424.287
170	311.62	0	0
80	287.33	0	0
1303	7805.34	0	0
308	1370.85	0	0
304	2313.09	0	0
	308 1303 80 170 NA	308 1370.85 1303 7805.34 80 287.33 170 311.62 NA 0	308 1370.85 0 1303 7805.34 0 80 287.33 0 170 311.62 0 NA 0 NA

Reported as of 6/26/09

BMP 01: Water Survey Programs for Single-Family and Multi-Family Residential Customers

Reporting Unit: City of Ontario	BMP Form Status: 100% Complete	Year: 2008
A. Implementation		
1. Based on your signed MOU date, 1 STRATEGY DUE DATE is:	2/11/2002, your Agency	12/10/2004
Has your agency developed and im marketing strategy for SINGLE-FAMIL surveys?		yes
a. If YES, when was it impleme	nted?	4/01/2005
 Has your agency developed and im marketing strategy for MULTI-FAMILY surveys? 		yes
a. If YES, when was it impleme	nted?	4/01/2005

B. Water Survey Data

D . Water ourvey Data		
Survey Counts:	Single Family Accounts	Multi-Family Units
1. Number of surveys offered:	0	0
2. Number of surveys completed:	0	0
Indoor Survey:		
Check for leaks, including toilets, faucets and meter checks	no	no
 Check showerhead flow rates, aerator flow rates, and offer to replace or recommend replacement, if necessary 	no	no
5. Check toilet flow rates and offer to install or recommend installation of displacement device or direct customer to ULFT replacement program, as neccesary; replace leaking toilet flapper, as necessary	no	no
Outdoor Survey:		
6. Check irrigation system and timers	no	no
7. Review or develop customer irrigation schedule	no	no
 Measure landscaped area (Recommended but not required for surveys) 	no	no

 Measure total irrigable area (Recommended but not required for surveys) 	no	no
 Which measurement method is typically used (Recommended but not required for surveys) 		None
11. Were customers provided with information packets that included evaluation results and water savings recommendations?	no	no
12. Have the number of surveys offered and completed, survey results, and survey costs been tracked?	no	no
a. If yes, in what form are surveys tracked?		None
b. Describe how your agency tracks this information.		

C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" No variant of this BMP?

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

Leaks are checked at the meter during customer work, in response to a customer complaint, during meter exchanges, and when the meter is read. The coverage would be 100% at several times throughout the year. Additionally, during various in-home customer service visits, customers are informed of existing leaks. Customers are also offered rebates on swimming pool covers designed to reduce evaporation

D. Comments

Reported as of 6/26/09

BMP 02: Residential Plumbing Retrofit

Reporting Unit: City of Ontario	BMP Form Status: 100% Complete	Year: 2008
A. Implementation		
 Is there an enforceable ordinance requiring replacement of high-flow sh use fixtures with their low-flow counter 	nowerheads and other water	no
a. If YES, list local jurisdictions ordinance in each:	s in your service area and code	or
2. Has your agency satisfied the 75% single-family housing units?	6 saturation requirement for	no
Estimated percent of single-family showerheads:	households with low-flow	1.4%
 Has your agency satisfied the 75% multi-family housing units? 	6 saturation requirement for	no
 Estimated percent of multi-family h showerheads: 	nouseholds with low-flow	5.8%
6. If YES to 2 OR 4 above, please de	escribe how saturation was dete	ermined,

including the dates and results of any survey research.

B. Low-Flow Device Distribution Information

Low-I low Device Distribution informat		
1. Has your agency developed a targeting/ marked distributing low-flow devices?	ting strategy for	yes
a. If YES, when did your agency begin imp strategy?	lementing this	1/01/2002
b. Describe your targeting/ marketing strate	egy.	
Low flow showerheads are distributed at w conservation fair booths, during in-home w customer service staff conducting routine f	ater quality site v	
Low-Flow Devices Distributed/ Installed	SF Accounts	MF Units
2. Number of low-flow showerheads distributed:	121	0
3. Number of toilet-displacement devices distributed:	0	0
4. Number of toilet flappers distributed:	0	0
5. Number of faucet aerators distributed:	242	0
6. Does your agency track the distribution and co devices?	st of low-flow	yes
a. If YES, in what format are low-flow		Spreadsheet

a. If YES, in what format are low-flow Spreads devices tracked?

b. If yes, describe your tracking and distribution system :

Hard copy records are summarized using an electronic spreadsheet.

C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" variant of this BMP?

yes

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

Rebates processed during 2008 for water-conserving devices included 4 ULFTs, 101 HETs, 144 HECWs, 98 rotating nozzles, 1 WBIC, and 13 synthetic turf rebates. Additionally, 945 HETs were installed in multi-family residential units in a direct-install program, and 11 residents participated in the turf-removal program.

D. Comments

Reported as of 6/26/09

BMP 03: System Water Audits	, Leak Detection an	d Repair
Reporting Unit:	BMP Form Status:	Year:
City of Ontario	100% Complete	2008
A. Implementation		
1. Does your agency own or operate a	water distribution system?	yes
2. Has your agency completed a pre-sc this reporting year?	reening system audit for	yes

3. If YES, enter the values (AF/Year) used to calculate verifiable use as a percent of total production:

a. Determine metered sales (AF)	41857.24
b. Determine other system verifiable uses (AF)	31.163
c. Determine total supply into the system (AF)	43302.69
d. Using the numbers above, if (Metered Sales + Other Verifiable Uses) / Total Supply is < 0.9 then a full-scale system audit is required.	0.97
4. Does your agency keep necessary data on file to verify the values entered in question 3?	yes
5. Did your agency complete a full-scale audit during this report year?	no
6. Does your agency maintain in-house records of audit results or completed AWWA M36 audit worksheets for the completed audit which could be forwarded to CUWCC?	no
7. Does your agency operate a system leak detection program?	yes

a. If yes, describe the leak detection program:

Leaks are reported by Ontario Utilities employees and other Public Works employees working in the field who may observe leaks while reading meters, working on service lines or conducting misc. work within the City. Leaks are also reported directly by the customer. In addition, field crews investigate below ground leaks.

B. Survey Data

C.

 Total number of miles of distribution system line. 	543.7
2. Number of miles of distribution system line surveyed.	0
. "At Least As Effective As"	
1. Is your AGENCY implementing an "at least as effective as"	No

Is your AGENCY implementing an "at least as effective as"

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

D. Comments

variant of this BMP?

The number of miles of distribution system line surveyed is unknown.

Voluntary Questions (Not used to calculate compliance)

E. Volumes		
	Estimated	Verified
1. Volume of raw water supplied to the system:		
Volume treated water supplied into the system:		
3. Volume of water exported from the system:		
 Volume of billed authorized metered consumption: 		
Volume of billed authorized unmetered consumption:		
Volume of unbilled authorized metered consumption:		
7. Volume of unbilled authorized unmetered consumption:		

F. Infrastructure and Hydraulics

r. Infrastructure and Hydraulics	
1. System input (source or master meter) volumes metered at the entry to the:	Distribution System
2. How frequently are they tested and calibrated?	12
3. Length of mains:	
4. What % of distribution mains are rigid pipes (metal, ac, concrete)?	100
5. Number of service connections:	36698
6. What % of service connections are rigid pipes 99.5 (metal)?	
7. Are residential properties fully metered?	yes
8. Are non-residential properties fully metered?	yes
9. Provide an estimate of customer meter under- 10 registration:	
10. Average length of customer service line from25the main to the point of the meter:25	
11. Average system pressure:	80
12. Range of system pressures:	From 50 to 120
13. What percentage of the system is fed from gravity feed?	100
14. What percentage of the system is fed by pumping and re- pumping?	0
G. Maintenance Questions	
1. Who is responsible for providing, testing, repairing and replacing customer meters?	Utility
2. Does your agency test, repair and replace your meters on a regular timed schedule?	yes
a. If yes, does your agency test by meter size or customer category?:	Meter Size
 b. If yes to meter size, please provide the frequency of testi size: 	ng by meter
Less than or equal to 1"	10 years
1.5" to 2"	10 years
3" and Larger	12 months
c. If yes to customer category, provide the frequency of test customer category:	ing by
SF residential	
MF residential	
Commercial	
Industrial & Institutional	
3. Who is responsible for repairs to the customer lateral or customer service line?	Utility
4. Who is responsible for service line repairs downstream of the customer meter?	Customer
5. Does your agency proactively search for leaks using leak survey techniques or does your utility reactively repair leaks which are called in, or both?	Leak Repairs
6. What is the utility budget breakdown for:	
Leak Detection	\$ O
Leak Repair	\$

Auditing and Water Loss Evaluation	\$0
Meter Testing	\$

H. Comments

Reported as of 6/26/09

BMP 04: Metering with Commodity Rates for all New Connections and Retrofit of Existing

Reporting Unit: City of Ontario	BMP Form Status: 100% Complete	Year: 2008
A. Implementation		
1. Does your agency have any unmeter	ered service connections?	No
a. If YES, has your agency com	pleted a meter retrofit plan?	
 b. If YES, number of previously with meters during report year: 	unmetered accounts fitted	
Are all new service connections bein volume of use?	ng metered and billed by	Yes
3. Are all new service connections bein meters?	ng billed volumetrically with	Yes
4. Has your agency completed and sul	bmitted electronically to the	Yes

4. Has your agency completed and submitted electronically to the Yes Council a written plan, policy or program to test, repair and replace meters?

5. Please fill out the following matrix:

Account Type	Number of Metered Accounts	Number of Metered Accounts Read	Number of Metered Accounts Billed by Volume	Billing Frequency Per Year	Number of Volume Estimates
a. Single Family	29224	29224	29224	12	0
b. Multi-Family	2053	2053	2053	12	0
c. Commercial	3256	3256	3256	12	0
d. Industrial	304	304	304	12	0
e. Institutional	308	308	308	12	0
f. Landscape Irrigation	1303	1303	1303	12	0

B. Feasibility Study

1. Has your agency conducted a feasibility study to assess the no merits of a program to provide incentives to switch mixed-use accounts to dedicated landscape meters?

a. If YES, when was the feasibility study conducted? (mm/dd/yy)

b. Describe the feasibility study:

2. Number of CII accounts with mixed-use meters:	
3. Number of CII accounts with mixed-use meters retrofitted with	21

3. Number of CII accounts with mixed-use meters retrofitted with 21 dedicated irrigation meters during reporting period.

C. "At Least As Effective As"

1. Is your agency implementing an "at least as effective as" variant No

of this BMP?

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

D. Comments

BMP 05: Large Landscape Conservation Programs and Incentives

Reporting Unit: City of Ontario	BMP Form Status: 100% Complete	Year: 2008
A. Water Use Budgets		
1. Number of Dedicated I	rrigation Meter Accounts:	1303
 Number of Dedicated I Budgets: 	rrigation Meter Accounts with Water	0
 Budgeted Use for Irriga Budgets (AF): 	ation Meter Accounts with Water	0
 Actual Use for Irrigation Budgets (AF): 	n Meter Accounts with Water	0
 Does your agency prov with budgets each billing 	/ide water use notices to accounts cycle?	no
B. Landscape Surveys		
 Has your agency development strategy for landscape su 	loped a marketing / targeting rveys?	yes
a. If YES, when die this strategy?	d your agency begin implementing	04/01/2006
b. Description of m	narketing / targeting strategy:	
with the Inland Em Partnership. The Ir Partnership is fund	o participates in a landscape survey pr pire Utilities Agency Regional Conserv nland Empire Utilities Agency Regional led using monies contributed by the Cir Utilites Agency (our wholesaler) as a s rchases.	ation Conservation ty of Ontario to
2. Number of Surveys Off	fered.	6
3. Number of Surveys Co	mpleted.	6
4. Indicate which of the fo	llowing Landscape Elements are part of	of your survey:
a. Irrigation Syster	n Check	yes
b. Distribution Unif	ormity Analysis	yes
c. Review / Develo	p Irrigation Schedules	yes
d. Measure Lands	cape Area	yes
e. Measure Total I	rrigable Area	yes
f. Provide Custome	er Report / Information	yes
5. Do you track survey of	fers and results?	yes
6. Does your agency prov completed surveys?	vide follow-up surveys for previously	yes

a. If YES, describe below:

The contractor providing the landscape audits will provide follow-up surveys at sites that have been audited.

C. Other BMP 5 Actions

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E. Comments

D.

Though no budget is reflected, this program is funded through monies contributed by the City of Ontario to the Inland Empire Utilites Agency (our wholesaler) as a surcharge on imported water purchases.

Reported as of 6/26/09

BMP 06: High-Efficiency Washing Machine Rebate Programs

Reporting Unit:	BMP Form Status:	Year:
City of Ontario	100% Complete	2008

A. Implementation

1. Do any energy service providers or waste water utilities in your service area offer rebates for high-efficiency washers?

a. If YES, describe the offerings and incentives as well as who the energy/waste water utility provider is.

2. Does your agency offer rebates for high-efficiency washers?

3. What is the level of the rebate?

4. Number of rebates awarded.

B. Rebate Program Expenditures

1. Budgeted Expenditures

2. Actual Expenditures

C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" variant of this BMP?

> a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

D. Comments

Though no budget is reflected, this program is funded though monies contributed by the City of Ontario to the Inland Empire Utilities Agency (our wholesaler) as a surcharge on imported water purchases.

Reported as of 6/26/09

BMP 07: Public Information Programs

Reporting Unit:	BMP Form Status:	Year:
City of Ontario	100% Complete	2008

A. Implementation

1. How is your public information program implemented? Wholesaler and retailer both materially participate in program Which wholesaler(s)?

Inland Empire Utilities Agency

2. Describe the program and how it's organized:

Conservation information is distributed in a variety of ways. First, it is found prominently in our water reports and guarterly newsletters. Next, flyers and brochures are created for children and adults and distributed all around the City. In addition, information is posted on our website. Finally, conservation topics are discussed with residents and businesses at presentations and one on one.

3. Indicate which and how many of the following activities are included in your public information program:

Public Information Program Activity in Retail Service Area	Yes/No	Number of Events
a. Paid Advertising	yes	70
b. Public Service Announcement	no	70
c. Bill Inserts / Newsletters / Brochures	yes	47
 d. Bill showing water usage in comparison to previous year's usage 	yes	
e. Demonstration Gardens	yes	4

yes

no

This Year Next Year

	f. Special Events, Media Events	yes	78
	g. Speaker's Bureau	no	55
	h. Program to coordinate with other government agencies, industry and public interest groups and media	yes	
B. Cons	ervation Information Program Expe	nditures	
1. Anı	nual Expenditures (Excluding Staffing)		1500
C. "At L	east As Effective As"		
	rour AGENCY implementing an "at least as eff it of this BMP?	ective as"	No
	a. If YES, please explain in detail how your in differs from Exhibit 1 and why you consider it as."		
D. Com	ments		
	The City of Ontario participates in two region Inland Empire Utility Agency (IEUA) Regiona and the Water Education/Water Awareness C annual expenditures listed in B1 reflect annua WEWAC. The IEUA Regional Conservation F through monies contributed by the City of On wholesaler) as a surcharge on imported water	I Conservation Committee (W al membershi Partnership is tario to the IE	n Partnership 'EWAC). The p dues paid to funded

Reported as of 6/26/09

BMP 08: School Education Programs

Reporting Unit:	BMP Form Status:	Year:
City of Ontario	100% Complete	2008

A. Implementation

1. How is your public information program implemented? Wholesaler and retailer both participate in program Which wholesaler(s)?

Inland Empire Utilities Agency

2. Please provide information on your region-wide school programs (by grade level):

Grade	Are grade- appropriate materials distributed?	No. of class presentations	No. of students reached	No. of teachers' workshops
Grades K- 3rd	no	0	0	0
Grades 4th- 6th	yes	2	860	0
Grades 7th- 8th	no	0	0	0
High School	no	0	0	0
4. Did your Agency's materials meet state education framework requirements?				yes
5. When did your Agency begin implementing this program?			1/1/2003	
Cale and Enderration Dramman France ditempo				

B. School Education Program Expenditures

1. Anı	nual Expenditures (Excluding Staffing)	0
C. "At L	east As Effective As"	
	your AGENCY implementing an "at least as effective as" nt of this BMP?	No
	a. If YES, please explain in detail how your implementation of this BM differs from Exhibit 1 and why you consider it to be "at least as effecti as."	
D. Com	ments	
	Though no budget is reflected, this program is funded through monies contributed by the City of Ontario to the Inland Empire Utilities Agenc (our wholesaler) as a surcharge on imported water purchases.	

Reported as of 6/26/09

no

BMP 09: Conservation Programs for CII Accounts

Reporting Unit: City of Ontario	BMP Form Status: 100% Complete	Year: 2008
A. Implementation		
 Has your agency identifie customers according to use 	d and ranked COMMERCIAL ?	yes
Has your agency identifie customers according to use		yes
Has your agency identifie customers according to use	d and ranked INSTITUTIONAL ?	yes

Option A: CII Water Use Survey and Customer Incentives Program

4. Is your agency operating a CII water use survey and customer incentives program for the purpose of complying with BMP 9 under this option? If so, please describe activity during reporting period:

roporting portou.			
CII Surveys	Commercial Accounts	Industrial Accounts	Institutional Accounts
a. Number of New Surveys Offered	0	0	0
b. Number of New Surveys Completed	0	0	0
c. Number of Site Follow- ups of Previous Surveys (within 1 yr)	0	0	0
d. Number of Phone Follow-ups of Previous Surveys (within 1 yr)	0	0	0
CII Survey Components	Commercial Accounts	Industrial Accounts	Institutional Accounts
e. Site Visit	no	no	no
f. Evaluation of all water- using apparatus and processes	no	no	no
g. Customer report	no	no	no

identifying recommended efficiency measures, paybacks and agency incentives

Agency CII Customer Incentives	Budget (\$/Year)	# Awarded to Customers	Total \$ Amount Awarded
h. Rebates	0	0	0
i. Loans	0	0	0
j. Grants	0	0	0
k. Others	0	0	0

Option B: Cll Conservation Program Targets

5. Does your agency track CII program interventions and water savings for the purpose of complying with BMP 9 under this option?		
 6. Does your agency document and maintain records on how yes savings were realized and the method of calculation for estimated savings? 		
7. System Calculated annual savings (AF/yr):		
CII Programs	# Device Installations	
a. Ultra Low Flush Toilets	4	
b. Dual Flush Toilets	0	
c. High Efficiency Toilets	663	
d. High Efficiency Urinals	0	
e. Non-Water Urinals	160	
 f. Commercial Clothes Washers (coin- op only; not industrial) 	3	
g. Cooling Tower Controllers	4	
h. Food Steamers	0	
i. Ice Machines	0	
j. Pre-Rinse Spray Valves	0	
k. Steam Sterilizer Retrofits	0	
I. X-ray Film Processors	0	
8. Estimated annual savings (AF/yr) from agency devices listed in Option B. 7., above:	y programs not including the	
CII Programs	Annual Savings (AF/yr)	
a. Site-verified actions taken by agency:		
A savings of 158.6 AF was achieved by increasing water efficiency at City facilities.	158.6	
b. Non-site-verified actions taken by agency:	17.6056	
Landscape audits conducted at CII sites during 2008 had an estimated potential annual water savings of 17.6056 AF.		

No

B. Conservation Program Expenditures for CII Accounts

	This Year	Next Year
1. Budgeted Expenditures	0	0
2. Actual Expenditures	0	

C. "At Least As Effective As"

1. Is your agency implementing an "at least as effective as" variant of this BMP?

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

D. Comments

Though no budget is reflected, this program is funded through monies contributed by the City of Ontario to the Inland Empire Utilites Agency (our wholesaler) as a surcharge on imported water purchases.

BMP 11: Conservation Pricing

Reporting Unit:	BMP Form Status:	Year:
City of Ontario	100% Complete	2008

A. Implementation

Water Service Rate Structure Data by Customer Class

1. Single Family Residential	
a. Rate Structure	Increasing Block
b. Total Revenue from Commodity Charges (Volumetric Rates)	\$ 10,490,708
c. Total Revenue from Customer Meter/Service (Fixed) Charges	\$ 4,567,790
2. Multi-Family Residential	
a. Rate Structure	Increasing Block
b. Total Revenue from Commodity Charges (Volumetric Rates)	\$ 4,095,645
c. Total Revenue from Customer Meter/Service (Fixed) Charges	\$ 1,135,593
3. Commercial	
a. Rate Structure	Increasing Block
b. Total Revenue from Commodity Charges (Volumetric Rates)	\$ 6,059,793
c. Total Revenue from Customer Meter/Service (Fixed) Charges	\$ 2,196,850
4. Industrial	
a. Rate Structure	Increasing Block
b. Total Revenue from Commodity Charges (Volumetric Rates)	\$ 1,671,613
c. Total Revenue from Customer Meter/Service (Fixed) Charges	\$ 260,781
5. Institutional / Government	
a. Rate Structure	Increasing Block
b. Total Revenue from Commodity	\$ 993,125

	Charges ()/elumetric Bates)		
	Charges (Volumetric Rates) c. Total Revenue from Customer Meter/Service (Fixed) Charges	\$ 271,733	
	6. Dedicated Irrigation (potable)		
	a. Rate Structure	Increasing Block	
	b. Total Revenue from Commodity Charges (Volumetric Rates)	\$ 5,679,516	
	c. Total Revenue from Customer Meter/Service (Fixed) Charges	\$ 960,332	
	7. Recycled-Reclaimed		
	a. Rate Structure	Increasing Block	
	b. Total Revenue from Commodity Charges (Volumetric Rates)	\$ 107,342	
	c. Total Revenue from Customer Meter/Service (Fixed) Charges	\$ 23,340	
	8. Raw		
	a. Rate Structure	Service Not Provi	ded
	b. Total Revenue from Commodity Charges (Volumetric Rates)	\$0	
	c. Total Revenue from Customer Meter/Service (Fixed) Charges	\$0	
	9. Other		
	a. Rate Structure	Increasing Block	
	b. Total Revenue from Commodity Charges (Volumetric Rates)	\$ 237,126	
	c. Total Revenue from Customer Meter/Service (Fixed) Charges	\$ 124,326	
B. Im	plementation Options		
	Select Either Option 1 or Option		
	1. Option 1: Use Annual Revenue As I V/(V+M) >= 70%	Reported	Selected
	V = Total annual revenue from volumetric rates M = Total annual revenue from customer meter/se charges	ervice (fixed)	Selected
	2. Option 2: Use Canadian Water & Wastewater Association Rate Design Model		
	V/(V+M) >= V'/(V'+M') V = Total annual revenue from volumetric rates M = Total annual revenue from customer meter/se	ervice (fixed)	
	charges V' = The uniform volume rate based on the signatory's long-run incremental cost of service		
	M' = The associated meter charge a. If you selected Option 2, has your agency		
	submitted to the Council a completed Canadian Water & Wastewater Association		
	rate design model? b. Value for V' (uniform volume ra	ite based	
	on agency's long-run incremental	cost of	
	service) as determined by the Canadian Water & Wastewater Association rate design model:		
	 c. Value for M' (meter charge associated with V' uniform volume rate) as determined by the 		
	Canadian Water & Wastewater A	ssociation	

rate design model:

C. Retail Wastewater (Sewer) Rate Structure Data by Customer Class

1. Does your agency provide sewer service? (If YES, answer questions 2 - 7 below, else continue to section D.)

yes

2. Single Family Residential

a. Sewer Rate Structure	Non-volumetric Flat Rate

b. Total Annual Revenue	\$ 6,072,571
c. Total Revenue from	\$0

Commodity Charges (Volumetric Rates)

3. Multi-Family Residential

a. Sewer Rate Structure	Non-volumetric Flat Rate
b. Total Annual Revenue	\$ 3,486,553
c. Total Revenue from Commodity Charges (Volumetric Rates)	\$ O
4. Commercial	
	L balf a mar

a. Sewer Rate Structure Uniformb. Total Annual Revenue \$5,731,066

c. Total Revenue from Commodity Charges (Volumetric Rates)	\$ 5,731,066
(Volumetric Nates)	

5. Industrial

a. Sewer Rate Structure	Uniform
b. Total Annual Revenue	\$ 545,211

c. Total Revenue from	\$ 545,211
Commodity Charges	
(Volumetric Rates)	

6. Institutional / Government

a. Sewer Rate Structure	Uniform
b. Total Annual Revenue	\$ 53,492
c. Total Revenue from	\$ 53,492

Commodity Charges (Volumetric Rates)

7. Recycled-reclaimed water

a. Sewer Rate Structure Se	rvice Not Provided
----------------------------	--------------------

b. Total Annual Revenue \$0

c. Total Revenue from	\$ 0
Commodity Charges	
(Volumetric Rates)	

D. "At Least As Effective As"

1. Is your agency implementing an "at least as effective as" variant of this BMP?

No

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

E. Comments

CUWCC | Print All

BMP 12: Conservation Coord	nator		
Reporting Unit: City of Ontario	BMP Form 100% Co i		Year: 2008
A. Implementation		-	
1. Does your Agency have a conservat	ion coordinator'	?	yes
 Is a coordinator position supplied by you cooperate in a regional conservation 		v with which	yes
a. Partner agency's name:		Inland Emp	ire Utilities Agency
3. If your agency supplies the conservation	tion coordinato	r:	
a. What percent is this conserva coordinator's position?	tion		30%
b. Coordinator's Name		Alisa	Hasbrouck
c. Coordinator's Title		Environmental	l Programs Manager
d. Coordinator's Experience and Years	Number of		quality and ply/5 years
e. Date Coordinator's position w (mm/dd/yyyy)	as created		1/1/2000
 Number of conservation staff (FTEs) Conservation Coordinator. 	, including		4
B. Conservation Staff Program Ex	cpenditures		
1. Staffing Expenditures (In-house Only	/)		48508
2. BMP Program Implementation Expe	nditures		1500
C. "At Least As Effective As"			
 Is your AGENCY implementing an "a variant of this BMP? 	at least as effect	tive as"	no
a. If YES, please explain in deta differs from Exhibit 1 and why yo as."			
Conservation activities are mana Manager with support from the N positions are additionally suppor wholesaler staff members in ord also an active participant in two	Water/Wastewat ted by many otl er to implement	ter Technician. her in-house an the BMPs. The	These id e City is

D. Comments

BMP 13: Water Waste Prohibition

Reporting Unit:BMP Form Status:Year:City of Ontario100% Complete2008A. Requirements for Documenting BMP Implementation

resources to implement conservation programs. These groups are WEWAC and the IEUA Regional Conservation Partnership.

1. Is a water waste prohibition ordinance in effect in your service area?

a. If YES, describe the ordinance:

no

2. Is a copy of the most current ordinar	nce(s) on file with CUWCC?	no
	service area in the first text box and in each jurisdiction in the second text	
City of Ontario	None at this time	
B. Implementation		
1. Indicate which of the water uses liste agency or service area.	ed below are prohibited by your	
a. Gutter flooding		no
 b. Single-pass cooling systems c. Non-recirculating systems in a systems 		no no
d. Non-recirculating systems in a systems	all new commercial laundry	no
e. Non-recirculating systems in	all new decorative fountains	no
f. Other, please name		no
2. Describe measures that prohibit wat	er uses listed above:	
None at this time		
Water Softeners:		
Indicate which of the following meas supported in developing state law:	ures your agency has	
 Allow the sale of more efficien regenerating DIR models. 	nt, demand-initiated	yes
b. Develop minimum appliance	efficiency standards that:	
	tion efficiency standard to at Iness removed per pound of	yes
ii.) Implement an identifie discharged per gallon of s	d maximum number of gallons soft water produced.	yes
 c. Allow local agencies, includin districts, to set more stringent st regeneration of water softeners by the agency governing board on the reclaimed water or groun 	andards and/or to ban on-site if it is demonstrated and found that there is an adverse effect	yes
4. Does your agency include water sof audit programs?		no
5. Does your agency include information type water softeners in educational effort of less efficient timer models?		yes
C. "At Least As Effective As"		
1. Is your AGENCY implementing an "a of this BMP?	at least as effective as" variant	no
	ail how your implementation of this BMF ou consider it to be "at least as effective	
D. Comments		
Manatary incontives are offered	to regidential quotomore for the remain	~

Monetary incentives are offered to residential customers for the removal of automatic water softeners.

BMP 14: Residential ULFT Replacement Programs

Reporting Unit:	BMP Form Status:	Year:
City of Ontario	100% Complete	2008

A. Implementation

Number of 1.6 gpf Toilets Replaced by Agency Program During Report Year

	Single- Family Accounts	Multi- Family Units
1. Does your Agency have program(s) for replacing high-water-using toilets with ultra-low flush toilets?	yes	no
Replacement Method	SF Accounts	MF Units
2. Rebate	4	0
3. Direct Install	0	0
4. CBO Distribution	0	0
5. Other	0	0
Tota	I 4	0

Number of 1.2 gpf High-Efficiency Toilets (HETs) Replaced by Agency Program During Report Year

	Single- Family Accounts	Multi- Family Units
6. Does your Agency have program(s) for replacing high-water-using toilets with ultra-low flush toilets?	yes	yes
Replacement Method	SF Accounts	MF Units
7. Rebate	101	0
8. Direct Install	0	0
9. CBO Distribution	0	0
10. Other	0	0
Tota	101	0

Number of Dual-Flush Toilets Replaced by Agency Program During Report Year

	Single- Family Accounts	Multi- Family Units
11. Does your Agency have program(s) for replacing high-water-using toilets with ultra-low flush toilets?	no	no
Replacement Method	SF Accounts	MF Units
12. Rebate	0	0
13. Direct Install	0	945
14. CBO Distribution	0	0
15. Other	0	0
Tota	0	945

16. Describe your agency's ULFT, HET, and/or Dual-Flush Toilet programs for single-family residences.

0

The City of Ontario offered rebates for ULFT and HET toilets for singlefamily residences through the IEUA Regional Conservation Partnership.

17. Describe your agency's ULFT, HET, and/or Dual-Flush Toilet programs for multi-family residences.

The City of Ontario offered HET toilets for multi-family residences through the IEUA Regional Conservation Partnership using a direct install program.

18. Is a toilet retrofit on resale ordinance in effect for your service no area?

19. List local jurisdictions in your service area in the left box and ordinance citations in each jurisdiction in the right box:

City of Ontario None at this time

B. Residential ULFT Program Expenditures

1. Estimated cost per ULFT/HET replacement:

C. "At Least As Effective As"

1. Is your AGENCY implementing an "at least as effective as" no variant of this BMP?

a. If YES, please explain in detail how your implementation of this BMP differs from Exhibit 1 and why you consider it to be "at least as effective as."

D. Comments

Though no budget is reflected, this program is funded through monies contributed by the City of Ontario to the Inland Empire Utilites Agency (our wholesaler) as a surcharge on imported water purchases.