

Southern California Gas Company (SoCalGas[®]) offers bill assistance programs that can help.

- <u>CARE program</u> provides a 20 percent discount on the monthly gas bill for eligible households. In addition, those who qualify and are approved within 90 days of starting new gas service will also receive a \$15 discount on the Service Establishment Charge.
- The <u>Gas Assistance Fund</u> provides a one-time grant of up to \$100 to qualified customers experiencing difficulty with paying their gas bills. Grants are available between February 8, 2011 and April 2011 (or until funds are no longer available) on a first-come, first-served basis.
- Under the <u>Medical Baseline</u> program, customers may qualify for an additional allowance of gas at lower rates if someone in their household has a life-threatening illness, is seriously disabled, or requires more heat in winter due to a qualifying health condition. There are no income qualification guidelines for this program.

SoCalGas also has helped secure increased federal energy assistance funding, on behalf of our customers. Federal <u>Low-Income Home Energy</u> <u>Assistance Program</u> funds are distributed through local community-based organizations, assistance agencies and certain government agencies. Priority is given to families who spend a high percentage of their income on energy and/or have elderly or disabled members, and to families with children under three years of age.

SoCalGas is committed to assisting our customers, many of whom continue to feel the effects of the economy.