



# SOCIAL MEDIA GENERAL POLICY

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## PURPOSE

The intended purpose of the City of Ontario's social media platforms are to serve as a mechanism for communication between the City of Ontario and members of the public. However, social media platforms are not the primary method of communication with the City, and any notices or requests for City services must be made via official communication methods identified on the City's website, or by traditional methods of notification recognized by the City, and no comments or posts on this page will be construed as providing notice to the City of any claim, deficiency, dangerous condition, request, or otherwise.

## GENERAL POLICY

The City disclaims any and all responsibility and liability for any materials that the City deems inappropriate for posting which cannot be removed in an expeditious and otherwise timely manner. The City reserves the right to restrict or remove any content that the City determines violates any law, rule or regulation. Further, articles, messages, posts, comments, images, video or other content containing any of the following shall not be allowed and shall be removed as soon as possible:

- a. Content that is unrelated to City business or events.
- b. Solicitations of commerce.
- c. Content that promotes illegal activities or that violates federal, state, or local laws.
- d. Content that promotes, fosters, or perpetuates discrimination on the basis of race, creed, color, age, religion, gender, marital status, or status with regard to public assistance, national origin, physical or mental disability or sexual orientation, as well as any other category protected by federal, state, or local laws.
- e. Profane language or content, including, without limitation, harassing, slanderous, or threatening comments to any individual or organization.
- f. Images that may be offensive to others.
- g. Comments that are not topically related to the particular posting being commented upon.
- h. Comments in support of, or opposition to, political campaigns, candidates or ballot measures, unless specifically approved by the City Council through a resolution.
- i. Sexual content or links to sexual content.
- j. Information that may tend to compromise the safety or security of the public or public systems.
- k. Content that violates a legal ownership interest of any other party.

A comment posted by a member of the public any of the City of Ontario's social media platforms are the opinion of the commentator or poster only, and publication of a comment does not imply endorsement of, or agreement by, the City, nor do such comments necessarily reflect the opinions or policies of the City.

## RECORD'S REQUEST

Any comments or other content posted or submitted on City of Ontario's social media platforms for posting, as well as personal identifying information for the page's users and visitors, and its list of fans, may be public records subject to disclosure pursuant to Government Code section 6250 et. seq. Public disclosure requests must be directed to the City Clerk's office.