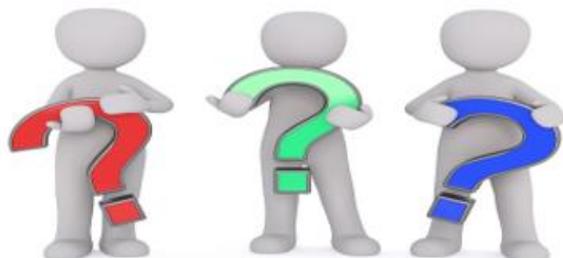


Do You Have Questions?

We have Answers

Below you'll find answers to the most common questions you may have regarding the waiver process.



Assembly Bill (AB) 341 (2011) and AB 1826 (2014) required businesses and multi-family complexes (of 5 units or more) that generated a specified amount of solid waste per week to arrange for recycling and organics recycling services. Under their terms, the City previously allowed commercial businesses and multi-family complexes to apply for waivers from these requirements in certain limited circumstances as part of its “MCR and MORE” exemption application program.

Senate Bill (SB) 1383 (2016) extended the requirement to arrange for recycling services to single-family residents as well. However, the original system of waivers from this subscription requirement continues to apply **only to commercial businesses (including multi-family complexes of 5 or more units)**.

If you believe your business or multi-family property qualifies for an exemption, or if you are self-hauling your own organic waste, you can email or mail the completed SB 1383 Organics Recycling Regulations Waiver Request Form to the City in order to have your exemption request processed.

Frequently Asked Questions

Q: How Do I Comply?

A: Set up Recycling & Organic Food waste services with the City of Ontario and source separate your solid waste into the appropriate container(s). If you are a commercial edible food generator, be sure to comply with the City’s separate edible food recovery provisions. If you are a business (or multi-family complex) wishing to seek an exemption from the organic waste collection requirements, submit an SB 1383 Organics Recycling Regulations Waiver Request Form to see if you qualify for exemption. The waiver forms can be found online at <https://www.ontarioca.gov/IntegratedWaste>.

Q: What If My Staff Takes Recyclable Materials Home To Recycle?

A: If your business is recycling materials via means other than a program provided by City of Ontario, you are required to report your recycling to the City. Please complete a “Mandatory Commercial Recycling (AB 341)/Mandatory Commercial organics Recycling (AB 1826) Exemption Application” form. Proof of material being recycled must be provide before exemption is granted. The waiver forms can be found online at <https://www.ontarioca.gov/IntegratedWaste>

Q: Can We Self-Haul And Take Our Recycle Materials To A Facility Ourselves?

A: Customers can self-haul recyclables or organic waste to recycling or composting facilities, community composting programs, or other collection activities or programs. If you are self-hauling, you are required to report your recycling to the City of Ontario. Proof of material being recycled must be provide before exemption is granted. Complete a “Mandatory Commercial Recycling (AB 341)/Mandatory Commercial organics Recycling (AB 1826) Exemption Application” form. The waiver forms can be found online at <https://www.ontarioca.gov/IntegratedWaste>.

Q: What If My Business Uses A Landscaping Company?

A: If your business uses landscaping services, your business may qualify for an exemption. If this is the case, please complete a SB 1383 Organics Recycling Regulations Waiver Request Form. The waiver forms can be found online at <https://www.ontarioca.gov/IntegratedWaste>.

Q: We Do Not Generate These Types of Recyclable Materials?

A: Business and multifamily complexes can be exempt on a case-by-case basis if they are able to prove they meet any of the following criteria: Lack of sufficient space to provide additional recycle or organic material recycling bins, you produce less than 20 gallons per week, you sell what you generate. Please complete a SB 1383 Organics Recycling Regulations Waiver Request Form. The waiver forms can be found online at <https://www.ontarioca.gov/IntegratedWaste>.

Waiver Process

Once an waiver form is submitted:

- An Environmental Technician from the City of Ontario will conduct a site visit and perform a waste assessment to determine service levels and any potential waivers.
- Photos will be taken of the customer’s location(s) that illustrate the need for a waiver.
- After the site visit with the customer, the City of Ontario will prepare a written notification that includes the reason for approval /denial of the waiver request.

- If the applicant is self-hauling, self-hauling forms or proof must be submitted before an waiver is granted.
- This process will take approximately two to four (2-4) weeks to complete from the time application was received. You will receive a written notification from the City indicating if your request was approved or denied.
- Approved waivers are only valid for five (5) years, from the date it was approved. It is the responsibility of the business to re-apply for the renewal.