



CITY OF ONTARIO 5K REINDEER RUN & RUDOLPH'S' DASH

FREQUENTLY ASKED QUESTIONS

Promise Scholars FAQ's

What website should I visit for detailed race Information? Visit www.Ontario5Krun.com.

Where do I register online? Register at www.OntarioCA.gov/Registration.

How many individuals are registered for my school? School-site numbers are updated at the end of the week and emailed to the Promise Scholars Representative.

Who is my school site Point of Contact (POC)? Reference the POC list.

When is school contest deadline? Contest ends Thursday, December 2nd at 4PM.

Do Rudolph's DASH runners receive a t-shirt? T-shirts are obtained from Sponsorships. If t-shirts are donated participants will receive a t-shirt that will be available at Packet Pickup or Race Day.

Do adults registered for the Rudolph's DASH receive a t-shirt? Youth and teens have priority on the Rudolph Dash t-shirts. Adults may check in after the race to see if there are additional t-shirts.

Do you accept money orders or checks? Yes. Checks and Money orders are encouraged.

Do I have to pay/register my toddler? Toddlers who will be riding in a stroller with a paid participant are not required to register and will not receive a medal.

Where is the starting point of the race? The race begins on northbound Euclid Avenue on C street.

Do runners running the Rudolph Dash get a medal? Medals are obtained from Sponsorships. Dog Tag Medals will be distributed if the Recreation & Community Services Department secures a sponsorship. Youth & Teens have priority in receiving medals. Adults may check after the race for additional dog tags.

Ontario Recreation & Community Services Department FAQ's

Please direct runners with the following questions to the Recreation & Community Services Department. Contact the Armstrong Community Center at (909) 395-2020.

- I reset my username and password but haven't received an email.
- Can I receive a refund for my registration?
- Can someone else take my place if I can no longer participate?
- I am having difficulties registering online. Can someone assist me?