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City of Ontario New Transient Occupancy Tax Reporting System

Dear Lodging Provider,

The City of Ontario has always valued its relationship with the lodging community; and we are pleased to announce some changes to our transient occupancy tax (TOT) procedures that are designed to streamline the process for remitting taxes to the City.

Beginning August 1st, 2021, the City of Ontario is partnering with HdL Companies to provide you with enhanced TOT services. We invite you to begin filing your monthly TOT payment through our new online portal located at: <https://www.ontarioca.gov/Financial-Services/Revenue>.

Upon selecting the Transient Occupancy Tax menu you will find a link to the City's new TOT management system. This is now the City's preferred method of receiving your TOT filings and payments. However, please know that payments will still be accepted at City Hall.

Additionally, our Financial Services staff are here to assist you with any questions or concerns you may have. Please do not hesitate to contact us directly at 909-395-2022. You should be receiving a letter from HdL Companies that will contain your access information to your new online TOT account.

Thank you for being a part of the City of Ontario lodging community.

Sincerely,

Armen Harkalyan
Executive Director of Finance
City of Ontario

Cc: TOT Department, HdL Companies