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FOR IMMEDIATE RELEASE

City of Ontario
Ontario Municipal Utilities Company

CITY OF ONTARIO ANNOUNCES UTILITY BILL DEFERMENT TO FURLOUGHED FEDERAL WORKERS

Ontario, CA – The Ontario Municipal Utilities Company is offering federal employees impacted by the 35-day government shutdown a utility bill deferral. They will have the opportunity to defer utility bill payments without penalty for the current amount due up to two billing cycles from the original bill due date. All collection and late fee activities will be postponed for workers impacted by the government shutdown.

Nationally, 800,000 federal employees have been impacted by the government shutdown with many missing two paychecks. The City of Ontario is helping federal employees affected by the shutdown.

"The government shutdown brought extreme hardship to many residents in our community. We have seen an outpouring of support for those impacted from our local unions, food pantries, [Ontario International Airport](#) and faith-based organizations," said Mayor Paul S. Leon. "The City Council hopes to offer a bit of relief during this time of financial distress by guaranteeing water, sewer and trash services are not disrupted."

In order to qualify you must:

- Notify the billing department by contacting the Ontario Municipal Utilities Company (OMUC) customer service (909) 395-2050
- Be a federal employee and provide evidence of employment by submitting pay stubs, your federal government ID, or notifications from the federal government



- Provide documentation of your furlough status

To find out more about the bill deferment, furloughed federal employees can contact OMUC's customer service representatives at (909) 395-2050. OMUC is committed to providing quality work and exceptional customer service to the residents and of Ontario.

Additional information will be featured the [City of Ontario](#) website and [social media](#) platforms. To learn more about this program or the many others the City offers, visit www.ontarioca.gov or call (909) 395-2050.

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About the City of Ontario

The City of Ontario *Elevates* the quality-of-life by creating urban lifestyle districts that create sustainable places to live, work and play. Located just 35 miles east of downtown Los Angeles, the City of Ontario is ideally situated as Southern California's gateway. With three major interstates, two railroads and the Ontario International Airport, Ontario offers direct access from Los Angeles to the rest of California and to North America. With over 177,000 residents and residential development on the rise, Ontario is well-positioned for growth in the next two decades, making it one of the 100 most populated cities in the nation. Complementing its business and residential core, Ontario offers premium entertainment venues such as the Ontario Convention Center, Citizens Business Bank Arena, and the Ontario Mills Mall. To learn more about the City of Ontario, visit www.ontarioca.gov or call (909) 395-2000.

