

# ONTARIO CITY LIBRARY BOARD OF TRUSTEES AGENDA



**CITY COUNCIL CHAMBERS**  
**303 E. B STREET • ONTARIO, CA 91764**  
**July 11, 2023 • 6 PM**

**CALL TO ORDER**

**6:00 PM**

## PLEDGE OF ALLEGIANCE

## ROLL CALL

Armijo       Bratton       Chien       Mena       Smith

## INTRODUCTIONS

## MINUTES

**MOTION TO APPROVE MINUTES FOR June 13, 2023**  /

Armijo       Bratton       Chien       Mena       Smith

## PUBLIC COMMENTS

The Public Comment portion of the Library Board meeting is limited to 15 minutes total, with each speaker allowed a maximum of 3 minutes. Additional speakers are allowed 3 minutes each at the end of the meeting. Prior to consideration of each old or new business agenda item, a speaker will be allowed a maximum of 3 minutes to comment on that specific item. Under provisions of the Brown Act, the Library Board is prohibited from taking action on oral requests.

**CITY COUNCIL REPRESENTATIVE**

**CONSENT CALENDAR**

**MOTION TO APPROVE CONSENT CALENDAR FOR June 2023**  /

Armijo       Bratton       Chien       Mena       Smith

**DIRECTOR'S REPORT**

**STAFF REPORT**

1. Library Services in Ontario (Supervising Librarians)
2. Trends in Public Libraries for 2023 (Shawn Thrasher)
3. Liftoff to Literacy - Adult Literacy Program (Jana Waitman)

**OLD BUSINESS**

**NEW BUSINESS**

1. Election of Officers

## **BOARD COMMENTS**

As a reminder, please make sure board comments pertain to the library and library business.

Armijo

Bratton

Chien

Mena

Smith

## **FUTURE AGENDA ITEMS**

1. 2023-24 Budget and Agency Strategic Objectives
2. Kindergo
3. Collection Development and Material Selection Overview
4. Support Services Overview
5. Robert E. Ellingwood Model Colony History Room Yearly Update
6. Material Review Policy Update

## **ADJOURNMENT**

THE ONTARIO CITY LIBRARY BOARD OF TRUSTEES  
REGULAR MEETING MINUTES  
OVITT FAMILY COMMUNITY LIBRARY  
215 East C Street  
June 13, 2023  
(Subject to Board approval)

CALL TO ORDER This meeting was called to order by Board President Crisol Mena at 6:00 p.m.

PLEDGE OF ALLEGIANCE Led by Board member Aaron Bratton.

MEMBERS PRESENT Board member Devlin Smith, Board member Elisabeth Armijo, Board member Felicia Chien.

MEMBERS ABSENT City Attorney

ALSO, PRESENT Library Director, Shawn Thrasher, Library Services Manager, Daisy Flores, Library Services Manager, Kelly Zackmann, Supervising Librarian, Briana Ochoa.

INTRODUCTIONS Helen McAlary, Executive Director, community Life & Culture Agency introduced herself to the new Board members and welcomed them to the board.

New Board members introduced themselves: Devlin Smith, Felicia Chien, Aaron Bratton, Elisabeth Armijo.

PUBLIC COMMENTS  
None

MINUTES  
Motion: Moved by Board member Elisabeth Armijo , seconded by Board member Devlin Smith and unanimously carried to approve the May 9, 2023 minutes.

CITY COUNCIL REPRESENTATIVE

City Council Representative Debra Porada commented on Promise Corp presentation and community college programs available for the community as well as summer programs being presented.

CONSENT CALENDAR

Motion: Moved by Board member Smith, seconded by Board member Bratton and unanimously carried to approve the Consent Calendar for May 2023.

DIRECTOR'S REPORT

Library Director Shawn Thrasher spoke about the following items:



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- California Library Association held their annual conference last weekend in Sacramento with seven (7) of our Library personnel attending. All were very active with presentations. Their next conference will be October 14-19, 2024 in Pasadena.
- Friday, June 16, 2023 at 10:00 am the library will have a Veteran's Job & Resource Fair at Ovitt Family Community Library with approximately 40 businesses and organizations to help attendees seeking employment or benefits.
- Concerts in Park in Town Square every Wednesday, during Summer, please stop by the library booth through August 2<sup>nd</sup> when it switches to Celebration Park from August 10, 17, 24 and 31<sup>st</sup>.
- Library will have an entry in July 4<sup>th</sup> Parade and if you're interested in walking with our staff in the parade please let staff know.

**STAFF REPORT**

**Ontario Promise Corps (OPC) Overview**

RaShonda M. Montoya, Administrative Specialist, presented:

Background:

The Ontario Promise Corps is a partnership program between the City of Ontario's Library & Recreation Departments, AmeriCorps, California Volunteers, and non-profit partners, the Ontario-Montclair Schools Foundation, and the Hope Through Housing Foundation. Under its umbrella, the Ontario Promise Corps operates three distinct programs, including an Early Family Literacy Program, Youth Mentoring Program, and College Access & Information Program.

Four service site locations:

- Ontario Library
- Ontario Recreation & Community Services
- Hope Through Housing Foundation
- Ontario-Montclair Schools Foundation: Promise Scholars

Early Family Literacy (Ages 0-5 yrs.)

Established to address the low literacy rates among students, specifically 3<sup>rd</sup> grade students, in the Ontario-Montclair School District. OPC seeks to address early family literacy levels through targeting both the child and caregivers.

Youth Mentoring (Ages 10-15 yrs.)

Established to address the social and emotional needs of middle school students who feel discouraged about their future. OPC seeks to address these concerns by providing small group mentoring sessions that will give students an opportunity to gain social-emotional growth, life skills, academic and career readiness. The goal is to broaden their outlook and see that they do not have to be a product of their environment.

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College Access (Ages Middle School & High School)

Established to address the many barriers to success, including college access and social-emotional needs of youth in our community. OPC seeks to address these barriers by guiding students through the challenging pathways leading to college entrance and provide college and career activities that will support the social and emotional growth of our youth.

*A copy of this presentation is available upon request from the Library Director.*

**STAFF REPORT**

**Summer at Ontario City Library**

Daisy Flores, Library Services Manager, presented:

Background:

Summer at Ontario City Library is an annual reading program hosted by the library. The program serves a twofold purpose: to foster a love for reading across all age groups and to strengthen the community's recognition of the library as a central hub. By opening the door to positive experiences, this program plays a pivotal role in enhancing literacy and educational opportunities. Moreover, it aids in mitigating learning loss among children during the summer break and contributes to stress reduction while also helping to prevent dementia and Alzheimer's in older adults.

The theme chosen for this year's Summer at Ontario City Library is "Reading, Can Ya Dig It?" and will take place June 5 – July 29, 2023. The theme, inspired by 90s nostalgia, brings a relevant marketing approach to a beloved reading program.

Benefits include:

- Encourages reading
- Library as a community hub
- Provides positive experiences

*A copy of this presentation is available upon request from the Library Director.*

Board President Mena asked the amount of participation in the Summer Reading program and Library Services Manager Flores responded that about 500 participated, with children being about 40% of participants ages 5-10 age range.

**STAFF REPORT**

**Lunch at the Library**

Briana Ochoa, Supervising Librarian, presented:

Background:

During the school year, many children and teenagers rely on school meals as their main source of food for the day. When the school year ends, they lose access to the security and nutrition that school meals provide. Lunch at the Library is a statewide, federally funded program (United States Department of

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Agriculture) intended to combat childhood hunger and obesity by providing accessible, free meals to children during the summer.

Libraries are an ideal venue for hosting Lunch at the Library programs due to their role as communal gathering places. Libraries' overarching philosophy is to be a welcoming space for all, provide free access to materials and resources, and support lifelong needs. The Ovitt Family Community Library is one of 171 California libraries providing free meals for youth this summer. Lunch at the Library is an annual summer program that began in Ontario in 2015 except for 2020 and 2021 due to the pandemic. In 2022, 2,720 meals were served to youth at the Ovitt Family Community Library.

The successful implementation of this program is made possible through the library's collaboration with the Ontario-Montclair school district. The Food and Nutrition department of the Ontario-Montclair school district undertakes the cooking, delivery, and serving of the meals, while the library staff play an integral role in promoting, coordinating, setting up, and staffing the daily meal service. Free lunch is available to youth between the ages of 1 and 18, from Monday to Friday, between 11:30 AM and 1:30 PM. The program is scheduled to operate from June 5 to July 28, 2023. On June 22, there will be a special meal service for families in celebration of Farm to Summer Week. Families are invited to a barbeque in Ontario Town Square to enjoy lawn games, hear from a local farmer, and get their faces painted. At this special Lunch at the Library service, meals will also be provided to the adults.

Through participation surveys of the 2022 Lunch at the Library program library staff learned that the community needed connections to medical and social services. To meet this need, the library has partnered with several organizations to provide an information table during the lunch service:

- Medi-Cal Dental
- San Bernardino County's Transitional Assistance Department
- City of Ontario's Housing and Homeless Services
- Reach Out
- Vision to Learn
- San Bernardino County's Department of Public Health
- San Antonio Regional Hospital

Ontario City Library's Lunch at the Library program is also supported by the California State Library. Library staff applied for and received \$4,295 in funding from the California State Library to support the program. The funding will provide children with books to build home libraries, provide hygiene kits with a toothbrush, toothpaste, body wash, shampoo, and conditioner, and hire summer performers for our barbeque event and Summer at OCL reading program.

Ontario City Library is one of many locations where youth can obtain free school lunch this summer. Several Ontario community centers and school sites also offer the service.

Board member Felicia Chien asked if children had to be accompanied by an adult to take part and Supervising Library Ochoa responded that "no, they did not".

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Board President Mena wanted to have distribution of food explained further and Supervising Library Ochoa responded with details of the distribution.

Board member Aaron Bratton asked if participants needed to register in advance to which Supervising Library Ochoa answered that “no they did not”.

*A copy of this presentation is available upon request from the Library Director.*

Public Comment:

None

OLD BUSINESS

None

NEW BUSINESS

None

**Board member Comments:**

Board member Armijo commented that she is excited to be here and looks forward to working with the library.

Board member Bratton mirrored comments excited and delighted to work for this Board.

Board member Chien commented that she is excited and hopefully will get to see new and exciting things coming about here.

Board member Smith wanted to publicly commend the Librarians for their great work at the “Pride” event at Town Square a few weeks ago and wanted to inform that “Friends of the Library” is hosting a Trivia Night to benefit the Library and sign ups will start in July if anyone wanted to put a team together.

Board President Mena congratulated all new Board members and welcomed them all.

FUTURE AGENDA ITEMS

Election of new officers for the remainder of 2023

Youth Services Overview

Adult Services Overview

Liftoff to Literacy

2023-24 Budget and Agency Strategic Objectives

ADJOURNMENT

Board President Mena adjourned the meeting at 6:50 p.m.

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Submitted

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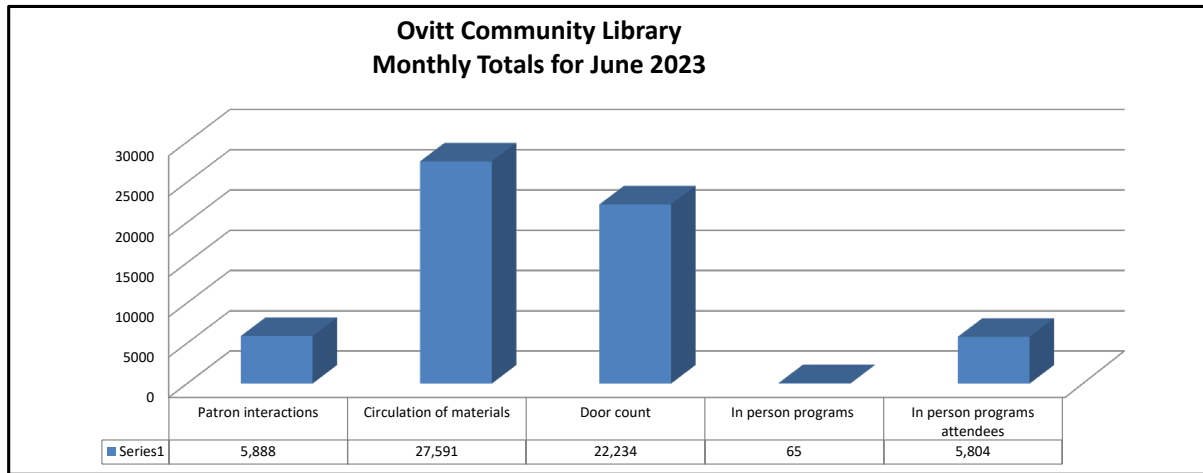
Nelva Costello, Senior Administrative Assistant

APPROVED:

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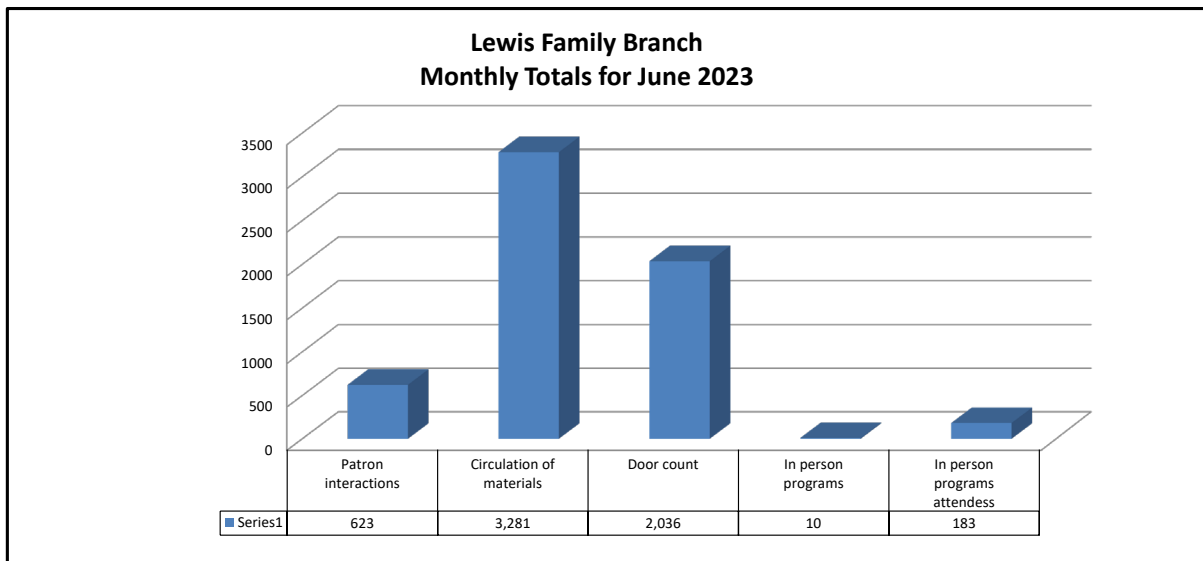
**City of Ontario Ovitt Community Library  
Total Statistics for the Month of June 2023**

Site	Patron interactions	Circulation of materials	Door count	In person programs	In person programs attendees
<b>Ovitt</b>	<b>5,888</b>	<b>27,591</b>	<b>22,234</b>	<b>65</b>	<b>5,804</b>



**City of Ontario Lewis Family Branch  
Total Statistics for the Month of June 2023**

Site	Patron interactions	Circulation of materials	Door count	In person programs	In person programs attendees
<b>Lewis</b>	<b>623</b>	<b>3,281</b>	<b>2,036</b>	<b>10</b>	<b>183</b>





**CITY OF ONTARIO  
COMMUNITY LIFE & CULTURE**

*Agenda Report*  
July 11, 2023

**SECTION: STAFF REPORTS**

**Department:** Ontario City Library  
**Prepared By:** Veronica Cortez  
**Staff Member Presenting:** Briana Ochoa, Veronica Cortez, Heather Witherow  
**Approved By:** Shawn Thrasher

**Action: Report & File**

**SUBJECT**

Library Services in Ontario

**AGENDA REPORT SUMMARY**

The Ontario City Library has a rich history, originating as a collection of books donated by early settlers in 1885, which later evolved into a borrowing library. Today, it boasts a substantial collection of books, both in physical and electronic formats, catering to the diverse interests and needs of the Ontario community. Beyond its extensive book collection, the library offers a range of valuable services and programs.

As a modern library, the Ontario City Library serves as a hub of information and exploration, preserving history and fostering personal growth. In addition to providing access to books, the library has expanded its offerings to include

computers, internet access, one-to-one reference support, newspapers, audiobooks, DVDs, databases, and various programming and gathering spaces that promote engagement and social interaction.

The library empowers and enriches the lives of the communities it serves through connection. People of all ages can come together at the library to learn, socialize, and continue their personal and academic development. Through its services, the library supports personal growth, aiming to create a vibrant community hub that inspires continuous enrichment.

The Ontario City Library actively collaborates with other city departments and community organizations to strengthen its services and extend its reach to more residents. Successful partnerships include collaborations with San Bernardino County's Workforce Development Office, Jobs Vision Success, Ontario-Montclair School District, Reach Out, and many others.

The library's commitment to serving all age groups is evident in its diverse range of programs. For youth, the library focuses on intentional programming that promotes lifelong learning, literacy, and personal growth. Initiatives like Little Learners, Big Futures and KinderGo provide early learning and literacy experiences for children, while programs, advocacy groups and dedicated spaces cater to the needs of teenagers and families.

Adults are also a priority for the Ontario City Library, with programs designed to enhance skills, promote literacy, and connect them with meaningful resources. Programs such as Liftoff to Literacy, Ontario Reads, Ontario Learns, and services like Lightspeed, the Veterans Resource Center, and Workforce Development offer support and opportunities for personal growth and progress.

Volunteerism and outreach play a crucial role in the library's operations. The library actively engages volunteers of all ages, providing them with opportunities for personal satisfaction, professional development, and civic and community engagement. Outreach services extend the library's presence beyond its physical buildings, building trust, reaching new audiences, and making the library more accessible to the community. Examples include Ontario on the Go, a collaborative effort with the city's Recreation & Community Services Department, which brings books, programs, and activities to different parks on a weekly basis.

Through its comprehensive range of services, programs, outreach efforts, and volunteerism, the Ontario City Library continuously empowers and enriches the



lives of the community, fostering a sense of belonging and personal development.

# Library Services in Ontario

Presented By:  
Veronica Cortez, MLIS  
Briana Ochoa, MLIS  
Heather Witherow, MLIS  
July 2023

# The Library



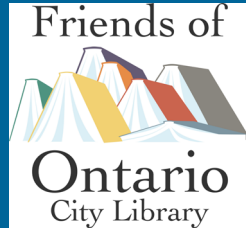
# Library Services



# Partnerships & Collaborations



REACH OUT  
Nurturing Families





# Services for Youth





# Little Learners, Big Futures



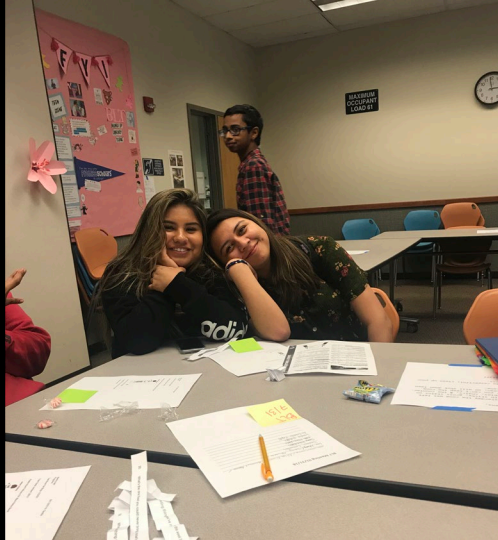


# KinderGo





# School-aged Children



# Services for Teens





# Services for Families

# Services for Adults

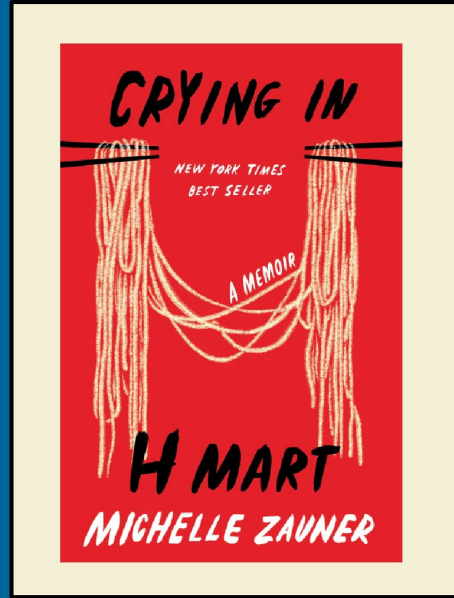




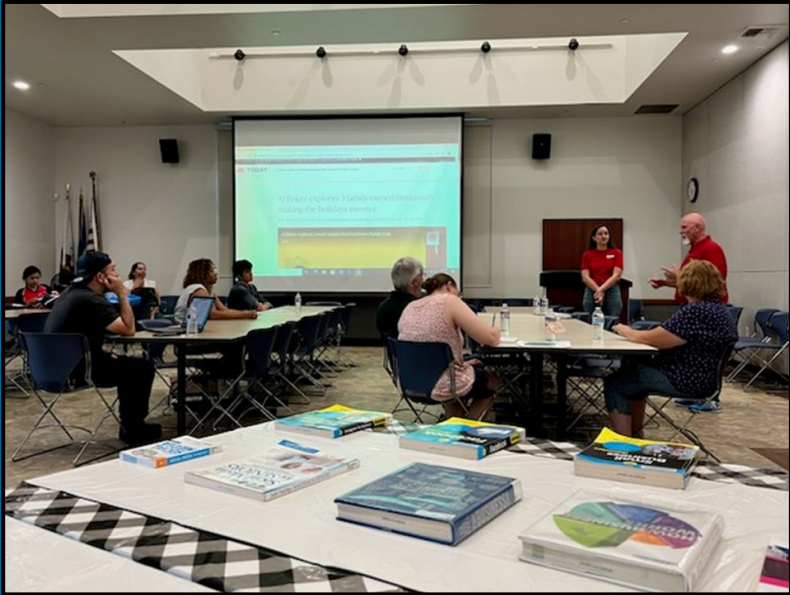
# Liftoff to Literacy



# Ontario Reads

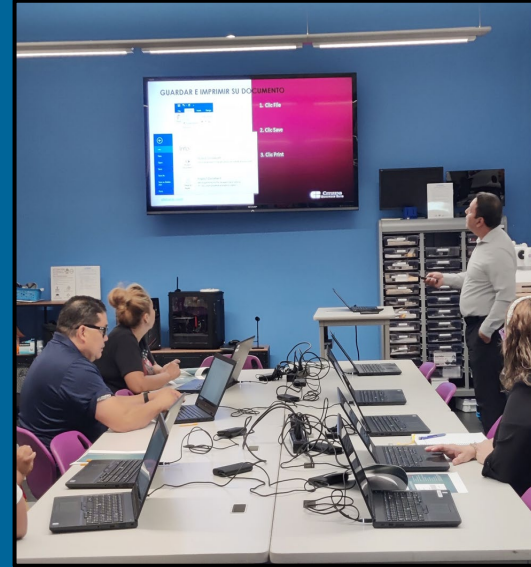


# Ontario Learns





# Lightspeed Makerspace





# Veteran Resource Center & Workforce Development



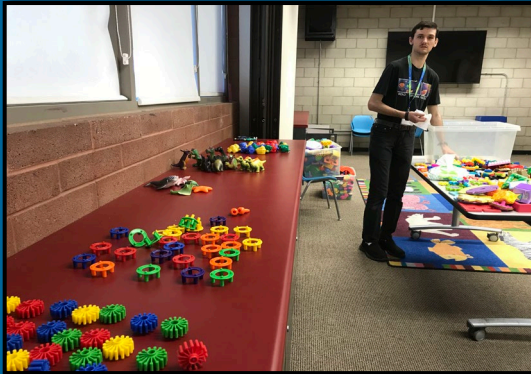
# Outreach Services







# Outreach



# Volunteers

**Thank you!**



**CITY OF ONTARIO  
COMMUNITY LIFE & CULTURE**

*Agenda Report  
July 11, 2023*

**SECTION: STAFF REPORTS**

**Department:** Library  
**Prepared By:** Shawn Thrasher  
**Staff Member Presenting:**  
Shawn Thrasher

**Action: Report & File**

**SUBJECT:**

This report will outline eight trends for public libraries in 2023.

**AGENDA REPORT SUMMARY**

Libraries are constantly undergoing transformation and embracing change to enhance their service to the communities they serve. The following eight trends highlight the dynamic evolution that libraries have experienced in recent years.

1. A **Library of Things** is a collection of unconventional items that can be borrowed from libraries. Examples include kitchen appliances, tools, gardening equipment, electronics, toys, art supplies, musical instruments, and recreational equipment. These collections allow patrons to borrow items they may not be able to afford, bridging socio-economic disparities. They promote sustainability by encouraging resource sharing and reducing unnecessary consumption. They also facilitate learning and skill development, as patrons can explore new hobbies and interests without incurring significant financial investments. Libraries are able to cater to a



wider range of interests by expanding their collections. Overall, the Library of Things enhances the role of libraries as community hubs that cater to diverse needs and promote personal growth.

Ontario City Library has a growing Library of Things, which includes hotspots, Chrome books, state parks passes, brain building backpacks for youth, scientific calculators, bike locks, and more. Library staff are currently exploring more “things” to add to the collection.

2. More and more libraries are adding **makerspaces**. In her book *Crafted: A Compendium of Crafts: New, Old and Forgotten*, author Sally Coulthard provides a clear definition of the makerspace and its importance. “Makerspaces,” she writes. “Are gyms for crafters. They are places where you can go, exercise your creative muscles and experiment with different techniques and equipment. They are also places to meet like-minded people. Lots of crafts involve specialized or heavy machinery – pottery kilns, hot studios for glassmaking, cutting equipment, metal furnaces, etc – and getting access to these kinds of facilities has been tricky in the past. Previously the only option was to enroll in a course or evening class, in order to take advantage of an institution’s craft amenities. The beauty of maker spaces is their open access and lack of prescribed activities; if you have an idea, you can go and turn it into a reality on your own terms.” Existing libraries are carving out spaces for makerspaces. Libraries newly built will often have specific makerspaces as part of the architecture. Makerspaces offer access to specialized equipment and foster social connections among like-minded individuals. Libraries have a historic role in introducing new technology and providing education and enjoyment. Makerspaces enable patrons to develop digital and technical skills, potentially leading to better employment opportunities and a more prosperous local economy.

Ontario City Library’s makerspace, Lightspeed, opened in both locations in 2018 and has proved very popular with adults and children.

3. The **construction of new public libraries** has emerged as a significant trend in cities worldwide. These libraries are envisioned as dynamic community spaces that foster engagement, learning, and social interaction. By incorporating innovative designs, advanced technology, and flexible programming, these libraries aim to meet the evolving needs of diverse communities, positioning themselves as vital cultural and educational hubs for the future. Libraries are increasingly viewed as vibrant community hubs, serving as spaces for social interaction, learning, and collaboration. They provide opportunities for people of all ages and backgrounds to gather, connect, and engage with one another. New

libraries are designed with these considerations in mind, offering flexible spaces for group activities, events, workshops, and public meetings. Cities are building new libraries with exhibition spaces, galleries, performance venues, and archives to showcase artistic and cultural works. They provide platforms for authors, artists, and creatives to share their talents and engage with the community.

Many of these new libraries can indeed be considered architecturally significant, designed to become significant landmarks in cities throughout the United States. These libraries often feature unique forms, innovative use of materials, and captivating facades that capture attention and contribute to the urban fabric. In cases where existing buildings are repurposed as libraries, the architectural significance lies in preserving historical or culturally significant structures. These adaptive reuse projects breathe new life into old buildings, allowing their architectural features to be appreciated while serving contemporary library functions.

As part of the Facility Master Plan, several new locations in Ontario are planned in the next decade.

4. **Trauma-informed services** have become increasingly important in public libraries due to a growing recognition of the impact of trauma on individuals and communities. Trauma-informed services prioritize creating a safe and welcoming environment where individuals feel understood, respected, and supported, regardless of their past experiences. Libraries have recognized their potential to support individuals in their healing journeys and often act as community anchors, playing a significant role in fostering social connections and resilience. Incorporating trauma-informed practices helps library staff better understand and respond to customer behavior that may be influenced by trauma. By recognizing the potential impact of trauma on individuals' behavior and reactions, library staff can offer empathy, patience, and appropriate support, creating a more compassionate and understanding environment. Public libraries often collaborate with various community organizations, including mental health providers, social services, and advocacy groups. By implementing trauma-informed services, libraries can establish strong partnerships with these organizations, working together to provide comprehensive support and resources for individuals affected by trauma.

In 2019, all Ontario City library staff went through mental health training in order to better assist patrons in crisis. Library staff work closely with Housing Services and Ontario Police Department, as well as other local agencies, to assist people in need.



5. **Artificial intelligence (AI)** is trending in 2023, and librarians are thinking about the uses and dangers of AI. AI has the real potential to revolutionize operations and services. AI can automate routine tasks, enhance data analysis, and provide personalized recommendations to users based on their preferences. While AI offers numerous benefits, potential challenges include privacy concerns, bias, loss of human interaction, accessibility issues, and ethical considerations. Ontario City Library staff are not currently using AI to assist library patrons.
  
6. **TikTok and Instagram Reels** have emerged as platforms for public libraries to engage with a wider demographic, particularly younger audiences. Libraries can create short, entertaining videos to showcase their services, recommend books, and promote programs, raising awareness and attracting users. Although the library does not currently have a Tik Tok account, library staff have created popular videos on Instagram reels and are exploring how to do more in the future.
  
7. **Sustainability** is a growing focus in public libraries, driven by the recognition of its environmental, economic, social, and educational benefits. Sustainable practices, such as energy-efficient lighting, heating, and cooling systems, can result in significant cost savings for public libraries in the long run. There is an increasing societal expectation for organizations, including public institutions like libraries, to embrace sustainable practices. Additionally, public libraries are hubs for education and learning. By integrating sustainability into their operations and programming, libraries can educate and raise awareness among patrons about environmental issues, sustainable practices, and the importance of conservation. Many grants and funding sources prioritize sustainable initiatives. The State Library of California has a sustainability initiative, and the 2023 California Library Association Annual Conference attended by staff in June had a sustainability theme.
  
8. Book challenges, book banning, and censorship in libraries have been in the news, which has made the practice and strengthening of **intellectual freedom** an important trend. Intellectual freedom is the principle that individuals have the right to access and explore diverse ideas, opinions, and information without censorship or restriction. It ensures the freedom to think, express, and access information without fear of interference or suppression, promoting open dialogue, critical thinking, and the pursuit of knowledge. Within the realm of intellectual freedom, librarians place trust in individuals to exercise their own judgment when selecting reading materials. Librarians recognize the right of parents to guide their children's reading, and also believe it is crucial to differentiate between individual parental responsibility and imposing limitations on other parents' children. Librarians

believe that parents should not make decisions on behalf of other parents, and that a small group of parents should not dictate what books other people's children are allowed to read.

Ontario City Library's material selection policy, adopted by the library board in April 2021 includes the American Library Association's Library Bill of Rights, Freedom to Read, and Freedom to View statements.

Libraries are adapting to changing needs by implementing concepts such as the Library of Things, makerspaces, community-centered buildings, trauma-informed services, AI technology, social media engagement, sustainability practices, and upholding intellectual freedom. These trends enhance the role of libraries as inclusive community hubs that provide access to resources, foster personal growth, and promote social connections.

# Trends in Public Libraries for 2023

Shawn Thrasher, M.L.S.

# Library of Things



# Makerspaces

# *Lightspeed*

A COMMUNITY MAKERSPACE



ONTARIO  
CITY LIBRARY

CONNECT TO EACH OTHER AND THE WORLD.

DESIGN & BUILD

IMMERSIVE EXPERIENCES

LIGHTSPEED PROCESSING

TEXTILES

# New Libraries





# Trauma-Informed Services



# Artificial Intelligence





# Tik-Tok & Reels



# Sustainability





# Intellectual Freedom

A man with dark hair and a beard is lying on a light-colored sofa, reading a book. He is wearing a light blue sweater and a green and grey scarf. The book is open, and he is looking at the pages. The background is a plain, light-colored wall.



## CITY OF ONTARIO COMMUNITY LIFE & CULTURE

*Agenda Report  
July 11, 2023*

### SECTION: STAFF REPORTS

**Department:** Library

**Prepared By:** Jana Waitman, Senior Librarian

**Staff Member Presenting:**

Jana Waitman, Senior Librarian

**Action:** Report & File

### SUBJECT:

This report summarizes the Liftoff to Literacy program for adult learners.

### AGENDA REPORT SUMMARY

Liftoff to Literacy is the Ontario City Library's adult literacy program for participants 18 years and older. In the program, an adult learner is paired with a volunteer tutor for literacy tutoring. Learners determine their reading goals then work with their tutor towards accomplishing those goals in one-to-one tutoring sessions. The program is open to Ontario residents and services are held virtually or in-person at either library location.

ProLiteracy reports 43 million adults in the United States struggle with reading and writing at a 3<sup>rd</sup> grade level, contributing to unemployment, crime, and low tax revenue. Children whose parents have low literacy skills are more likely to struggle with reading.

Adult reading programs help participants improve their quality of life and can positively impact their children's schoolwork, which positively affects the entire family.

In its two-year existence, Liftoff to Literacy has had 21 learners who have completed 526 hours of learning. Volunteer tutors have contributed 984 hours to the program. Learners join the program at a rate of 1-2 learners per month (on par with other literacy programs of similar size and history). To support the program, the library has received the California Library Literacy Services grant, which is supported by the State Library. The funds provide a staff member dedicated to literacy services as well as learning and classroom supplies.

Partnerships play a significant role in the library's literacy program. Chaffey Adult School, Chaffey College, and nearby libraries communicate regularly to exchange information about services. Additionally, adult students are referred to the appropriate program that would best help the student achieve their goals.

Liftoff to Literacy participants created an anthology called *Beyond Boundaries: Going Further Than I Thought* which represents the accomplishments of the learners and tutors. It allows them to contribute to the community in a unique way. Participants were invited to write and submit an entry for the anthology such as a story, a poem, or a personal essay.

Adult education at Ontario City Library is expanding. Through a partnership with Chaffey College, an ESL American Pronunciation Class is offered for free to the community. Registration for the fall class begins in late July. The class runs Sept. 5 – Dec. 9, 2023. Additionally, the library will launch Career Online High School (COHS) in August 2023. COHS is an online program where adults can finish their high school diplomas through accredited courses. The program includes a career track where students will complete a career certificate to better prepare them for the workforce.

Those wishing to participate in the Liftoff to Literacy program should contact the library at (909) 395 – 2205, email [Literacy@OntarioCA.gov](mailto:Literacy@OntarioCA.gov), or complete the interest form at [www.OntarioCA.gov/AdultLiteracy](http://www.OntarioCA.gov/AdultLiteracy).

# Liftoff to Literacy Adult Literacy Program

Jana Waitman  
MLS, Library and Information Science  
Senior Librarian  
July 2023



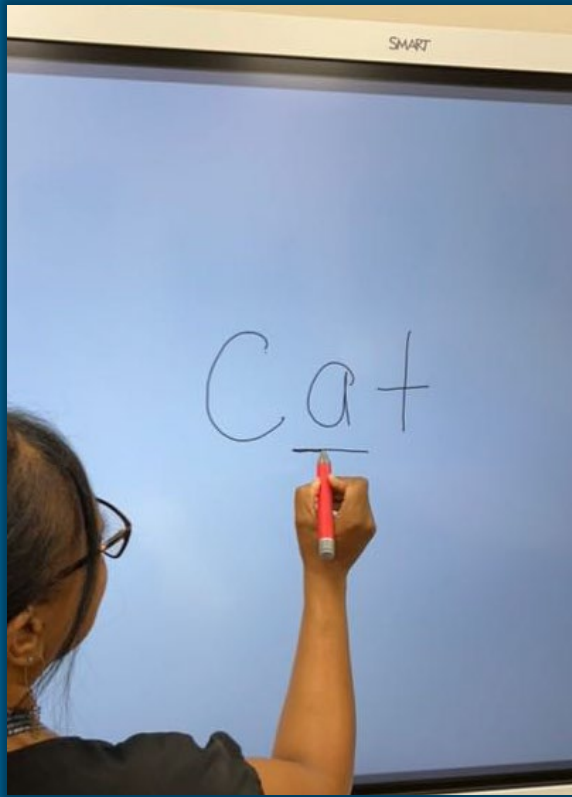
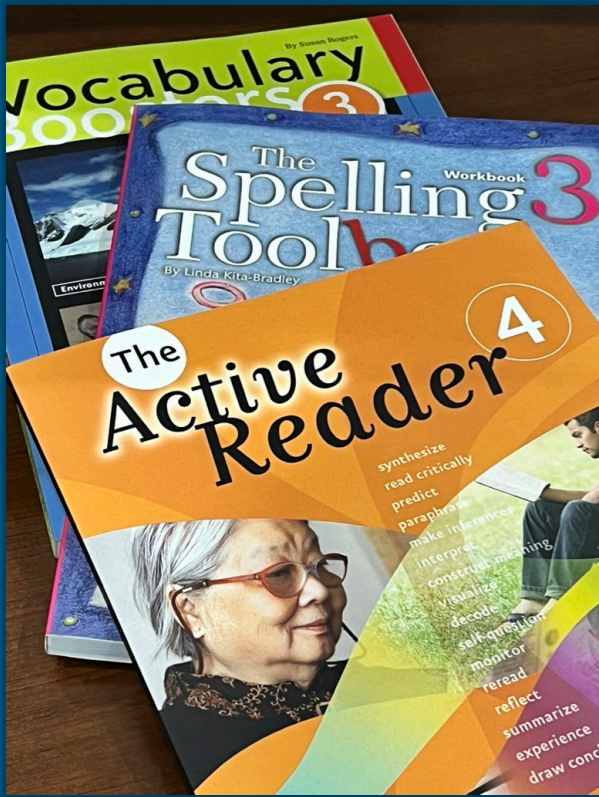
Adult Literacy  
Classroom

Why Adult Literacy?



# Benefits of Literacy Programs





# Learner Driven Literacy



# Adult Learners





# Volunteer Tutors

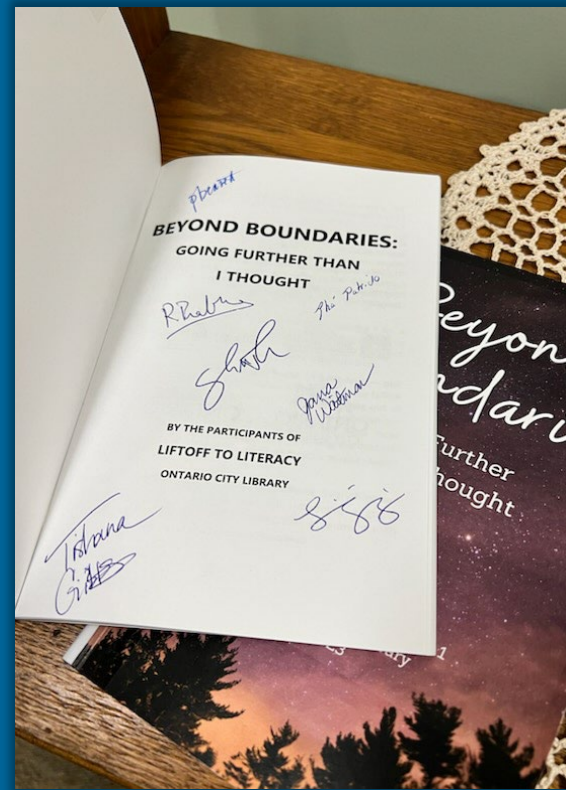
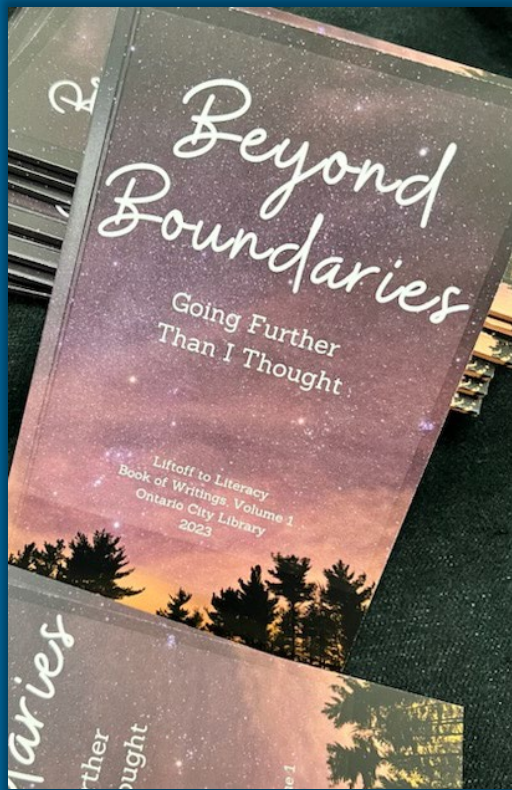


# California Library Literacy Services





# Partnerships



# Beyond Boundaries Anthology





Liftoff to Literacy Now



**FREE ESL**  
**PRONUNCIATION CLASS**  
**AT THE LIBRARY**



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YOUR FUTURE!**  
Earn an Accredited High  
School Diploma and a  
Career Certificate  
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Are You Ready?



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HIGH SCHOOL



**Adult Education at  
Ontario City Library**







# Potential Participants



# Questions?

Thank you!